

COMPLAINT FORM

FILL ALL FIELDS OF THIS COMPLAINT FORM PLEASE. ITEMS MUST BE PROPERLY PACKAGED FOR TRASNPORTATION TO AVOID DAMAGE OF THE GOODS. PRODUCTS MUST BE SENT DRY AND CLEAN. SEND THIS COMPLAINT FORM WITH INVOICE AND DEFFECTIVE PRODUCTS TO OUR COMPANY (ADDRESS BELOW). INVOICE YOU CAN DOWNLOAD FROM CLIENT SECTION ON JAWAPARTS.COM OR FROM LAST AUTOMATIC E-MAIL "ORDER WAS SENT ON YOUR ADDRESS". NAME AND SURNAME ORDER NUMBER / INVOICE NUMBER ADSRESS (STREET, CITY, POST CODE, COUNTRY) E-MAIL PHONE NUMBER **PRODUCT INFORMATIONS** PRODUCT NO: / PRODUCT NAME / PCS **DESCRIPTION OF DEFECTS / DAMAGE** REQUESTED SOLUTION FOR COMPLAINT: X CHANGE FOR SAME PRODUCT CHANGE FOR NEW PRODUCT REPAIR RETURN OF CASH* ACCOUNT HOLDER: IBAN: CUSTOMER HAS LAW RETIRE FROM PURCHASE CONTRACT IF NOT POSSIBLE REPAIR OR CHANGE DEFFECTIVE GOODS FOR NEW. DEFECTIVE PRODUCTS SEND WITH THIS FORM AND INVOICE TO FOLLOWING ADDRESS: MOTOJELÍNEK.CZ, SANTRAŽINY 5342, 760 01 ZLÍN, CZECH REPUBLIC FOR SECURITY REASONS SEND PACKAGE AS RECOMMENDATIONS. COMPLAINT WILL BE RESOLVED WITHIN 30 DAYS FROM THE DATE OF RECEIPT OF PACKAGE BY DELIVERY SERVICE IN OUR SHOP. DATE **CUSTOMER'S SIGNATURE** COMMENTS ON THE COMPLAINT (COMPLETED BY JAWAPARTS.COM) RECLAMATION X APPROVED: EXCHANGE FOR NEW PRODUCT EXCHANGE FOR SAME PRODUCT REPAIR RETURN OF CASH DENIED

DATE, STAMP, SELLER'S SIGNATURE